

Terms of Reference

Senior Wash Officer – P4

MISSION LOCATION

Farchana (roving in all the new camps and extension of old camps)

DURATION

6 months

OPERATIONAL CONTEXT

Chad is facing multiple conflicts in the Sahel, the Lake Chad Basin, Western Darfur, and the Central African Republic, creating a complex and challenging situation for the country.

Despite these ongoing challenges, Chad has always been a place of refuge and provides sanctuary for those in need. It is one of the top 10 refugee-hosting countries globally and the largest in Africa.

As of now, Chad is providing shelter for 1,422,322 displaced individuals, including Sudanese, Central Africans, Nigerians, and Cameroonians, as well as internally displaced persons and returnees. Most of these individuals are living in 27 camps and sites, some of which have been established since 2003.

The recent influx of over 540,000 refugees from Sudan has further strained the already burdened local environment in Eastern Chad. The situation in Sudan remains tense, leading to more refugees fleeing to Chad, particularly from the Darfur region. UNHCR expects more arrivals in the coming weeks and is preparing to respond effectively to this new influx. The new arrivals are in urgent need of protection, including child protection, prevention, and response to gender-based violence, psychosocial support, education, water and sanitation, food, shelter, healthcare, and basic household items.

Refugees, many of whom are women and children, are living in makeshift accommodations under trees with limited access to clean water and facilities. Their food supplies are running low, and both children and parents require psychosocial support.

Local authorities have requested UNHCR's assistance in relocating new arrivals from villages near the borders to established camps, to provide them with better living conditions.

UNHCR takes a comprehensive approach to addressing the refugee crisis, working on two fronts. Firstly, the emergency response efforts at the border, offering crucial services such as protection, food, water, medical care, and temporary shelter. This includes measures to protect the most vulnerable refugees, such as unaccompanied children, the elderly, and pregnant women. Secondly, UNHCR focuses on the relocation and assistance of refugees in camps. This involves the establishment of new camps to accommodate incoming refugees, as well as improving existing ones. Refugees in these camps will have access to a range of essential services, including shelter, basic relief items, and medical care. The aim is to ensure that all refugees receive the support they need to rebuild their lives in safety and dignity.

In this regard five new camps were installed and the extension of 8 old camps were made to ensure refugees are safely installed. Many emergency WASH interventions were made but require consolidation and upgrading to ensure sustainable water supply and sanitation services. Also, as the influx is still ongoing and over 100,000 refugees

are waiting settlements solutions as well the accompanied service such as access to clean water and sanitation facilities need to be continued.

AIM OF THE MISSION

Ensure, in the Eastern zone, the establishment, monitoring and coordination of the Water, Sanitation and Hygiene emergency response at entry points, relocation zones as well as the support to the camps.

MISSION OBJECTIVES

The Senior WASH Officer will support UNHCR Operation(s), in coordination with the Government and other stakeholders, to assess needs and coordinate the provision of WASH services to PoC to UNHCR. This includes WASH contingency and preparedness planning, assessment and development of both emergency and long-term WASH strategies, and related operational plans. The incumbent will be responsible for the coordination of WASH partners in conjunction with government authorities, and for monitoring progress and quality of WASH programme implementation to ensure that an adequate level of WASH services is provided at each site in accordance with the UNHCR WASH manual, technical guidelines, and applicable UNHCR and/or national standards and the Sustainable Development Goal (SDG) targets. The incumbent will also play a role in providing guidance, capacity building, and representation.

RESPONSIBILITIES

Under the supervision of the Head of Field Office in Farchana and coordination of country WASH Officer, the Snr WASH Officer will:

- Provide assessments, designs, and ensure the implementation of potable water supply system for entry points, existing camps, and new camps.
- Contribute to preparation of donor report and any other update/reports as required.
- Contribute to development of proposals/concept notes related to WASH based on identified needs in coordination with WASH country team and reporting section.
- Enforce compliance with minimum standards applicable in WASH sector.
- Support the development, review, update and dissemination of internationally accepted standards, policies, and guidelines within UNHCR and among partners.
- Coordinate with partners interventions in the camps and in the host communities, for synchronized response to address identified WASH needs.
- Ensure that regular, up to date assessments of beneficiary needs related to water hygiene and sanitation are undertaken.
- Elaborate appropriate designs, corrective measures, and any other recommendations to respond to WASH needs in collaboration with relevant authorities, implementing partners and UNHCR program and technical sectors at all levels.
- Consolidate and provide technical guidance and provide support to all actors on WASH related issues, to ensure that the implementation of activities/plans is in accordance with UNHCR's policies and priorities.
- Organize regular reviews of the quantity and quality of WASH services offered in the camps.
- Establish mechanisms to promote and monitor the sanitation and hygiene attitude in the refugee camps and host community.
- Participate in WASH coordination meetings as well as in technical monitoring of activities.
- Support the installation of the remote water service monitoring equipment (Real Time Monitoring) in targeted refugee camps and ensure its effective operation.
- Perform other relevant duties as required.

PROFILE

Experience

- 9 years relevant experience with previous job experience relevant to the function of Water Sanitation and Hygiene emergency project management while considering the transition to more sustainable solutions.

Essential requirements

- Engineering (preferably MSc) in water and sanitation management, Civil Engineering, hydrogeology, hydraulics, or environmental sciences.
- Fluency in written and spoken French and working knowledge of English.
- Age, Gender, and Diversity (AGD) perspective is systematically applied, integrated, and documented in all activities throughout the assignment.

Personal Characteristics

- Very developed team spirit and strong coordination capacities as emergency response is developed through the Refugee Coordination Model with the need to coordinate many partners (UN agencies, national and international NGOs, authorities)