

Position Title:	Mental Health and Psychosocial Support (MHPSS) Officer
Grade:	P3
Major Office:	WCO,
Duty Station:	Yemen
Organization:	WCO, Yemen WHE
First Level Supervisor:	WHE Team Lead
Second Level Supervisor:	WR, WCO Yemen

1. Background and Justification

*** Purpose of the Position**

In the context of the WHO Country Office under the WCO Incident Management System (IMS), the incumbent will work with the WHE team lead, and other key stakeholders to support the implementation of a standardized and coordinated approach to Mental Health and Psychosocial Support (MHPSS) activities in Yemen.

2. Job Description

*** Objectives of the Programme and of the immediate Strategic Objective**

The mission of WHO's Health Emergencies Programme (The Programme) is to help countries, and to coordinate international action, to prevent, prepare for, detect, rapidly respond to, and recover from outbreaks and emergencies.

Organizational context (Describe the individual role of incumbent within the team, focusing on work environment within and outside the organization)

The MHPSS Officer, under the direction of the WHE Team Lead and within the WHO Incident Management System (IMS), will collaborate closely with the Health Cluster Coordinator, local authorities, UN partners, NGOs, and non-health actors to ensure a standardized and coordinated approach to MHPSS programming in Yemen. The incumbent will support the development and implementation of MHPSS strategies aligned with global standards and the Yemen National Strategy, while fostering strategic partnerships and enhancing coordination, data management, and operational capacity. By addressing critical gaps and promoting culturally sensitive, evidence-based interventions, the officer will strengthen the effectiveness and sustainability of MHPSS services in a multi-sectoral and dynamic environment.

Summary of Assigned Duties (Describe what the incumbent has to do to achieve main objectives; include main achievements expected):

During deployment, the duty station may change, and duties may be modified, based upon the technical needs of the Programme.

1. Prioritize delivering equitable and culturally sensitive Mental Health and Psychosocial Support (MHPSS) services to vulnerable populations.
2. Ensure coverage in underserved areas, bridging emergency response and development programming to achieve sustainable impacts on mental health.

Position Description - Professional

3. Lead a coordinated inter-agency response to address MHPSS needs across Yemen.
4. Foster collaboration between government bodies, UN agencies, NGOs, and local organizations to optimize the delivery of MHPSS services and resources.
5. Establish and maintain effective communication channels among stakeholders for synchronized action.
6. Promote adherence to international MHPSS standards and best practices by developing and disseminating context-specific tools and guidelines.
7. Align interventions with inter-agency priorities and global recommendations to ensure consistency and quality in service delivery.
8. Strengthen the ethical collection, analysis, and sharing of MHPSS-related data to identify service delivery gaps and highlight priorities.
9. Utilize data-driven insights to guide planning, improve resource allocation, and enhance program impact.
10. Support the government in leading MHPSS programming through joint initiatives, training, and technical support.
11. Build the capacity of local actors, including NGOs and community organizations, to deliver sustainable MHPSS services.
12. Actively engage diverse stakeholders to promote inclusivity and sustainability in MHPSS efforts.
13. Remain flexible to adjust duties and deployment location based on the evolving technical needs of the program.
14. Continuously evaluate and refine interventions to address emerging challenges and priorities in the context of Yemen.
15. Perform any other related duties, as required by the functional supervisor.

Core, management or leadership competencies required - See WHO competency model - list in order of priority, commencing with the most important ones.

1. Technical
2. Communication
3. Ensuring the effective use of resources
4. Creating an empowering and motivating environment
5. Teamwork
6. Respecting and promoting individual and cultural differences

Functional Knowledge and Skills

Describe the essential knowledge and the skills specific to the position.

- Comprehensive knowledge of global standards, best practices, and culturally sensitive approaches in MHPSS programming, with a focus on both emergency and development contexts.
- Proven ability to lead inter-agency coordination efforts, fostering collaboration among government, UN agencies, NGOs, and local actors to optimize MHPSS service delivery and resource utilization.
- High-level analytical skills to identify gaps, prioritize interventions, and adapt strategies to evolving needs while ensuring evidence-based decision-making.
- Strong skills in training, technical support, and advocacy to enhance the capacity of

Position Description - Professional

government and local actors, ensuring the sustainability and inclusivity of MHPSS service.

- Knowledge of programme management and functioning of WHO and the UN system is an asset.

Education Qualifications

*** Essential**

- First university degree in psychology, psychiatry, public health, social sciences, or a related field, complemented by training in Mental Health and Psychosocial Support (MHPSS) from an accredited/recognized institute.
- At least 3 years of experience working in MHPSS programming in a humanitarian or emergency context.

Desirable

- Post-graduate degree in psychology, psychiatry, public health, social sciences, or a related field.
- Specialization in MHPSS programming, including specific training in emergency mental health and psychosocial response.
- Additional training or experience in program management, inter-agency coordination, or capacity building in MHPSS within humanitarian contexts.

Experience

*** Essential**

- At least 5 years of related experience in MHPSS programming, including service delivery, needs assessment, program management, and capacity building in the public health or social development sector, part of which in a humanitarian or emergency context.
- Proven experience in leading and promoting collaborative partnerships with government, UN agencies, NGOs, and local actors.

Desirable

- Relevant work experience with WHO, other UN agencies, or international humanitarian organizations.
- Experience working in developing countries, particularly in conflict or post-conflict settings.
- Demonstrated experience in inter-agency coordination and integration of MHPSS interventions within broader health and humanitarian responses.

Use of Language Skills

Strong command of English, Arabic is desirable.

Other Skills (e.g. IT)

Required

- Proficiency in MS Office, particularly Excel, Word, and PowerPoint