**Terms of Reference**

**WASH Officer – P3 – Farchana (Roving)**

Mission location

**Farchana, Chad (with frequent movements to all refugee sites in Ouaddaï, as well as in Wadi Fira and Ennedi Est)**

Duration

3 months

Operational Context

Chad continues to face a complex humanitarian landscape shaped by multiple, overlapping crises in in the Sahel, the Lake Chad Basin, Western Darfur, and the Central African Republic. Despite persistent challenges, Chad remains a country of refuge, consistently offering sanctuary to forcibly displaced populations. It is currently the 6th largest refugee-hosting country globally and the 2nd in Africa.

As of August 2025, Chad hosts over 1.45 million refugees and asylums seekers, including Sudanese, Central Africans, Nigerians, Cameroonians, as well as 225,000 internally displaced persons, and 403,000 returnees. These populations are dispersed across camps and sites, with some refugee communities present since 2003.

The recent influx of over 876,000 refugees from Sudan, particularly from Darfur, has placed immense pressure on already limited resources in Eastern Chad. UNHCR anticipates further arrivals and is scaling up its response to meet urgent needs such as child protection, gender-based violence prevention, psychosocial support, education, water and sanitation, shelter, healthcare, and basic household items.

At border entry point, refugees – predominantly women and children - are living in extremely precarious conditions, often sheltering in makeshifts shelters with limited access to clean water and sanitation.

In response to requests from local authorities, UNHCR has supported the relocation of new arrivals from border areas to more structured sites. To date. 8 new camps have been established, and ten existing camps have been expanded. Emergency WASH interventions have been implemented, but they require consolidation and upgrading to ensure sustainable access to water and sanitation services. With over 220,000 refugees still awaiting relocation, continued efforts are essential to provide clean water and sanitation facilities.

Compounding the humanitarian crisis is a cholera outbreak, first reported on 24 July 2025.  As of 18 August, 20 health areas are affected, including eight refugee settlements (Dougui, Allacha, Arkoum, Adré, Farchana, Aboutengué, Tréguine, and Bredjine). A total of 732 cases have been reported, with 613 recoveries, 50 deaths, and 69 active cases under treatment. Refugees account for 71% of all cases and 56% of deaths, highlighting their acute vulnerability. The outbreak poses a significant public health risk, especially in overcrowded refugee camps and informal settlements where access to clean water and sanitation is limited. This situation flags out the urgent need to strengthen WASH infrastructure to prevent further spread and protect vulnerable populations.

Today UNHCR is working on three fronts:

1. Emergency response at the borders, providing protection, water, medical care, and temporary shelter, with special attention to vulnerable groups such as unaccompanied children, the elderly, and pregnant women.
2. Relocation and camp assistance, including the establishment and improvement of camps to ensure access to water and sanitation, shelter, relief items, and medical care, aiming to help refugees rebuild their lives in safety and dignity.
3. Support efforts to contain the cholera outbreak and prevent fatalities among refugees and host communities at entry points and relocation sites

Aim of the Mission

To improve access to safe water, sanitation, and hygiene for refugees and host communities in Chad, while supporting the response to the cholera outbreak and helping ensure dignified living conditions at entry and relocation settlements.

Mission OBJECTIVES

To support emergency and long-term WASH services for refugees and host communities across Chad, focusing on:

* Responding to the cholera outbreak and preventing further spread.
* Ensuring access to clean water, sanitation, and hygiene at entry and relocation sites.
* Helping settles new arrivals by improving WASH infrastructure.
* Monitoring WASH activities and supporting local partners.
* Ensure the coordination of the WASH response with the different partners.
* Ensure a handover note is produced at the end of the mission considered the main achievement, major challenges, and proposed solutions to be implemented.

Responsibilities

Under the supervision of the Head of Field Office in Farchana, the WASH Officer (Roving) will:

* Support coordination of Emergency WASH Response in collaboration with UNICEF – the lead agency for WASH sector coordination - to implement WASH activities that align with national coordination strategies. This includes participating in coordination meetings and ensuring field-level actions are harmonized with sector priorities.
* Respond to the Cholera Outbreak through the assessments and interventions aimed at controlling and preventing the spread of cholera, especially in high-risk areas. This includes supporting hygiene promotion, water treatment, and sanitation improvements.
* Identify WASH gaps and advocate to Senior Management for appropriate solutions.
* Ensure high quality WASH Infrastructure and Services through the overseeing of the installation, maintenance, and upgrading of water supply systems, latrines, and hygiene facilities in camps and host communities to ensure safe, reliable, and accessible WASH services for all affected populations.
* The officer will organize hygiene awareness campaigns and community engagement activities to promote safe practices and reduce public health risks with special attention will be given to vulnerable groups, including children, women, and the elderly.
* Conduct the collect and analyze WASH data, including indicators related to cholera and service coverage
* Provide training and technical support to implementing partners and other WASH actors, including WASH committees.
* Assist in planning and implementing WASH services in the relocation settlements. This includes ensuring that new settlements are equipped with adequate water and sanitation infrastructure to support dignified living conditions.
* Ensure Proper Partner Support and Camp WASH Management through hands-on support to implementing partners to ensure effective delivery of WASH services. refugee camps and ensure its effective operation.
* Perform other relevant duties as required.

PROFILE

**Experience**

* 3-5 years of previous job experience relevant to the function of Water Sanitation and Hygiene emergency project management while considering the transition to more sustainable solutions.
* Proven experience in responding to cholera outbreaks, including planning, implementation, and coordination of WASH-related health interventions.

**Essential requirements**

* Engineering (preferably MSc) in water and sanitation management, Civil Engineering, hydrogeology, hydraulics, or environmental sciences.
* Fluency in written and spoken French and working knowledge of English.
* Age, Gender, and Diversity (AGD) perspective is systematically applied, integrated, and documented in all activities throughout the assignment.

**Personal Characteristics**

* Very developed team spirit and strong coordination capacities as emergency response is developed through the Refugee Coordination Model with the need to coordinate many partners (UN agencies, national and international NGOs, authorities)